

QUALITY MANAGEMENT POLICY 2018

Mark Davison (Orbitvisual) maintains a Quality Management System to ensure we continuously improve customer satisfaction, a stable customer base, consistency in results and improved efficiency identifying any problems early and rectifying them.

- We are committed to quality, we value our clients and aim to provide a very positive working relationship
- We are passionate about what we do and strive to offer an excellent service
- We listen to our clients needs to build a positive business relationship that exceeds expectations.
- We constantly appraise our client feedback
- We invest in and work with the latest digital equipment and software
- We ensure we are continually looking at methods to maintain our high standards and improve our service

Our work covers a variety of fields from business, construction and architecture to people, portraits and events. Our clients range from local councils and public sector companies to advertising agencies, design companies and publishing houses. We strive to build sustainable long-term relationships with our clients and we aim to understand our client's requirements working in partnership with them at every stage of the project from concept to delivery.